

LIVE COMPONENT MONITORING

Real-time monitoring of QAD key components.

Custom checks result 15 CHECKS, 0 ERRORS

backups

db3

Search for parameter

Parameter ↑	Value / Unit	Last check
NAME	ADMPROD	14:27:18
STATUS	** The database...	14:27:18
success	Raw value : ** The database /data/db/eb21/prod/admprod is in use in multi-user mode. (276)	14:27:18
db6		
appserver2		
adminserver		

REAL-TIME ALERTS TO ENSURE MAXIMUM UPTIME

 **Cloud Radar** APP 9:38 PM

CloudRadar Alert

 **Custom check "tomcat7" did not send data for last 900 s**
QAD Server (Prod) 192.168.1.201
reports
Custom check "tomcat7" did not send data for last 900 s
Initial alert discovery: 2022-02-23 21:38 America/New_York
General overview across all hosts: Hosts monitored: 3, Alerts: 1, Warnings: 0

CloudRadar Recovery

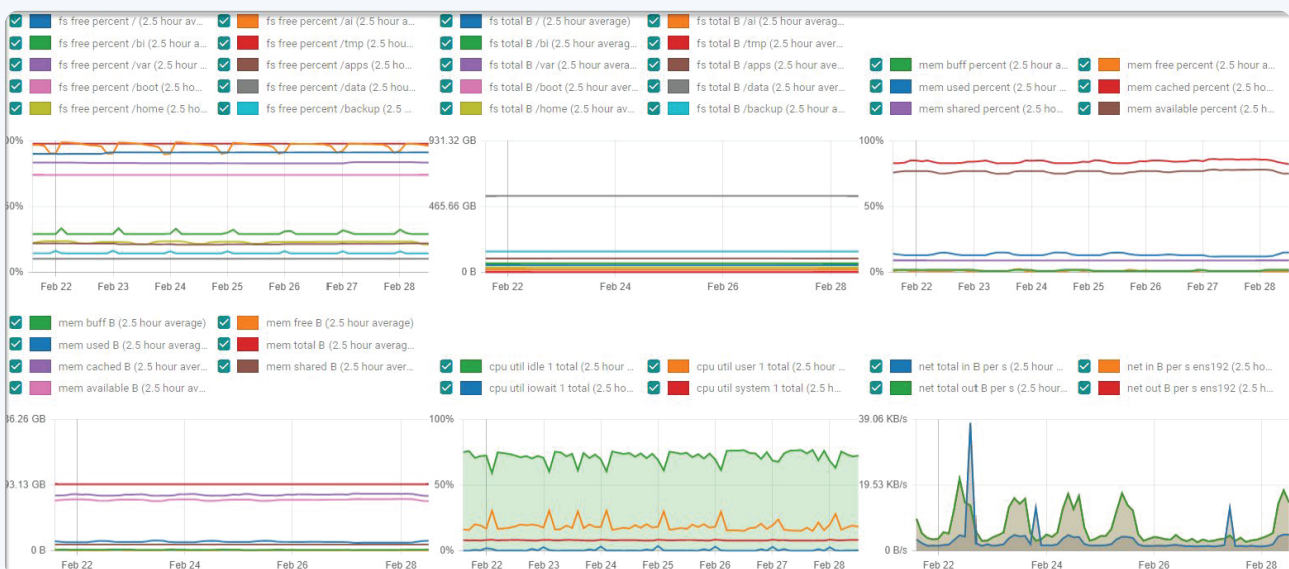
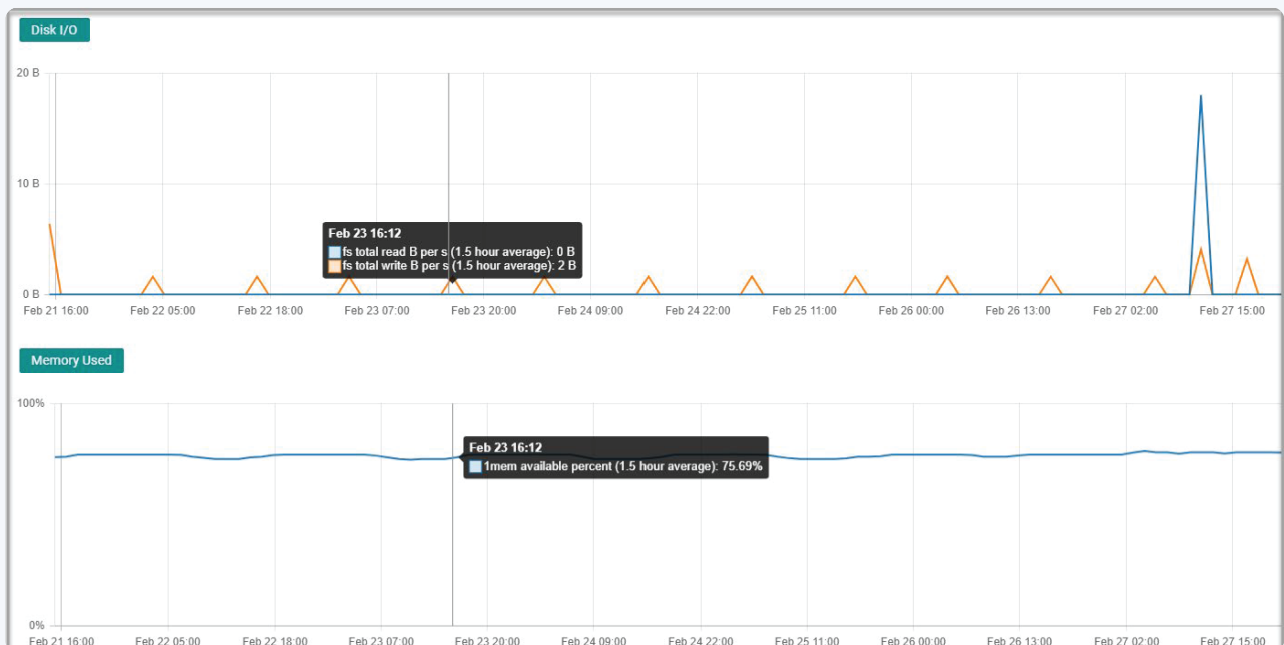
 **QAD Server (Prod)**
QAD Server (Prod) 192.168.1.201
no longer reports
Custom check "tomcat7" did not send data for last 900 s
Alert duration: 1 minute
Initial alert discovery: 2022-02-23 21:38 America/New_York
Alert recovery: 2022-02-23 21:39 America/New_York
General overview across all hosts: Hosts monitored: 3, Alerts: 0, Warnings: 0



SWEEPER RADAR PORTAL

See it before it becomes a problem.

Historical & real-time GUI views of server performance, refreshed continuously.



MANAGED SERVICES FOR ALL QAD SERVERS

Sweeper for Servers 2.0 with Radar

Sweeper is a Managed Services and Software Monitoring bundle developed by Broom Street Software. For one monthly rate we include the software, monitoring services, and system support — no additional charges for support issues, ever.

Customers also receive electronic alerts on system status and can view current or historical status any time through the new Sweeper Radar portal, covering the complete real-time status of Linux and Windows servers running your QAD environments — from any browser or mobile device.

[Contact Us](#)

REAL-TIME MONITORING OF ALL SERVER(S) COMPONENTS

SETTINGS		LATEST DATA		RELOAD DATA
Custom checks result	15 CHECKS, 0 ERRORS			
Metrics	CPU BUSY (1 MIN.) TOTAL		MEMORY USED/AVAILABLE	
Graphs (Quick View)	DISK, MEMORY, CPU, NETWORK			
Graphs (Expert View)	DISK, MEMORY, CPU, NETWORK			
Processes	0 BLOCKED , 0 ZOMBIE , 0 STOPPED , 0 RUNNING , 500 SLEEPING , 0 DEAD , 0 PAGING , 0 IDLE , 0 SUSPENDED			
Services	7 EXITED , 8 DEAD , 0 FAILED , 19 RUNNING , 0 AUTO-RESTART			
TCP/UDP listening ports	125 TCP , 54 TCP6 , 44 UDP6			
Hardware inventory	1 CPUS , 6 CPU CORES , 6 THREADS , 0 B RAM SIZE , 42 PCI DEVICES			



COVERAGE DETAILS

Broom Street is "Sweeping" your servers, 24/7.

Progress / QAD

24x7 MONITORING

- ✓ Verify local daily Progress database backups
- ✓ QAD Database(s) Availability
- ✓ QXtend Database(s) Availability
- ✓ Admin & Name Server Availability
- ✓ BI / AI file growth rate with alert limits
- ✓ Extent growth rate with alert limits
- ✓ App Servers availability (QAD & QXtend)
- ✓ Web Speed Servers availability
- ✓ Annual Service Delivery Review
- ✓ Progress DB tuning for performance
- ✓ Custom monitoring available

Operating System

24x7 MONITORING

- ✓ Server availability — offline/online alerting
- ✓ Tuning OS for performance & optimization
- ✓ Scheduling OS security/stability patches
- ✓ Performance monitoring (mem, CPU, disk IO)
- ✓ Disk utilization
- ✓ Service availability & monitoring
- ✓ Network connectivity

Tomcat

24x7 MONITORING

- ✓ Availability for port connections
- ✓ Web-app availability for QAD .NET UI

ACTIVE COVERAGE (24/7)

- Down server — OS level
- QAD system down — Progress level
- Researching & fixing QAD and OS problems is included